



# Famateel UK Limited marketing consent agreement

For

[www.famateel.co.uk](http://www.famateel.co.uk) and [www.acquasoft.famateel.co.uk](http://www.acquasoft.famateel.co.uk)

12/09/2023

## Privacy Policy

This Privacy Policy explains how we use your personal information collected through the contact form available on our website. Please note that we may update our Privacy Policy whenever necessary.

## OUR PRINCIPLES

We will never spam you with irrelevant e-mails

When processing personal data that can identify you, we apply the principle of strict necessity so as not to exceed the original purpose for which your personal information is collected and/or processed.

We will never sell, rent, distribute or share your personal information.

## CURRENT LEGISLATION

Our website has been designed to comply with the General Data Protection Regulation 2018 (GDPR), which means it complies with data protection and privacy legislation in force.

## WHO WE ARE

Famateel UK Ltd  
Unit 36 Buckingham Road  
Lynx Crescent  
Weston Industrial Estate  
Weston-Super-Mare  
North Somerset BS24 9BG  
COLLECTION OF PERSONAL DATA

**We collect the following personal information when you fill out our contact form:**

Your name  
Your email  
Your phone

Unit 36 Buckingham Road  
Lynx Crescent  
Weston Industrial Estate  
Weston Super Mare  
BS24 9BG

T. 01934 412133  
F. 01908 538054



## PROCESSING OF PERSONAL DATA

We collect your personal information to understand your needs and provide you with a better service. Specifically, we use your personal information to:

Internal record keeping

Improving our services

Contact you with relevant information following your query.

We will not share your personal data with third parties. We will not sell, distribute or rent your personal information to third parties unless we have your permission or are required by law to do so.

## RIGHTS

When providing us with your personal information, you have the following rights:

Consult the personal information you have provided to us

Request correction of any errors, outdated information or omissions in the personal information you have provided to us

Request that your personal information not be used to contact you

Request that your personal information be deleted from our records.

## SECURITY

We are committed to ensuring that your personal information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the personal data we collect online.

## HOW TO CONTACT US

Please contact us via email [info@famatel.co.uk](mailto:info@famatel.co.uk) if you have any questions about our Privacy Policy.



## **Cookie Policy ABOUT COOKIES**

We use cookies to personalize content, provide social media features and analyse traffic on our website. When you access our website, if you simply click on the "Accept" button in the cookie tray located at the bottom of our website, you automatically consent to the use of cookies. For more information about cookies, see your browser's Help menu or visit [www.allaboutcookies.org](http://www.allaboutcookies.org).

### **COOKIE MANAGEMENT**

At any time, the user has the possibility to accept or refuse the installation of cookies, such as advertising and third-party cookies (where applicable). Furthermore, after each session you can delete all or some of the stored cookies.

Still, the User can activate:

Private browsing, whereby your browser stops saving your browsing history, website passwords, cookies and other information from the pages you visit  
or

The do-not-track function, whereby the browser requests that the websites you visit not track your browsing habits to, for example, provide advertising that interests you on the websites you visit.

We recommend that you consult your browser's Help for information about the different cookie management options. You should bear in mind that blocking Cookies may affect all or some of the functionalities of our website.

### **HOW TO DEACTIVATE OR DELETE COOKIES?**

Users can choose, at any time, which cookies they wish to use on the Web, by configuring their favourite browser. Typically, you can find these settings in the 'options' or 'Preferences' menu of your browser.

These are the steps you must follow to access cookie settings and, if necessary, perform private browsing in the main browsers:

Internet Explorer:

Tools -> Internet Options -> Privacy -> Setting.

For more information, see Microsoft support and help

Robert Pratt

*Robert Pratt*

Director

Unit 36 Buckingham Road  
Lynx Crescent  
Weston Industrial Estate  
Weston Super Mare  
BS24 9BG

T. 01934 412133  
F. 01908 538054